

Filing Complaints at Fortune Fiscal Ltd

Customers can approach Customer Service for their concerns via the following channels. Once the customer raises the concern via any channel, the interactions get recorded in company's backend. The customer receives Ticket IDs for all interactions, which can be used for future reference in any of their interactions with the Customer Service team.

Complaint through Telephone Support.

Customers can reach out to our dedicated Support team via the numbers below:

Desk	Number	Timings
Customer Service	0265 2361450 0265 2225614	Monday to Friday 9:30 AM to 5.00 PM

Upon receipt of complaint an acknowledgement mail of same is sent to complainant. Further complaint is forwarded to compliance department after recording in the complaint register.

Complaint through visiting Company / AP's Office.

Client may visit to Company/AP's office personally and register complaint. AP's office forward complaint to company office. Upon receipt of complaint an acknowledgement mail of same is sent to complainant. Further complaint is forwarded to compliance department after recording in the complaint register.

Complaint via designated Email ID

The customers sends an email to one of our designated Support Email IDs.

D	Email ID
Customer Service	info@fortunefiscal.com

The email gets recorded in complaint register and an acknowledgement mail of same is sent to complainant.

Complaint via Web form Support

Customers can even fill a web form from the Inquiry section, as follows:

1. Log in to the Fortune Fiscal website: www.fortunefiscal.com.
2. Click the Inquiry option from the bottom of your screen.
3. The following window will appear, where you can enter your query and submit it.
4. The submitted query will be directed to our mail ID.

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Inquiry / Investor Grievance

Kindly fill up the below details for further communications.

(* Represents compulsory fields & A/C No. is Required for Existing Clients.)
 (Mention Investor
 your trading A/C No. DP DP A/C No.)
 Grievance E-Mail ID info@fortuneiscsl.com)

A/C No.

First Name *

Last Name *

Address *

City *

State *

Zip Code *

Country *

Phone *

E mail *

Feedback

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Compliance Team will refer the grievance collect the necessary data and other details from concerned dept/branch office. After analyzing details reply will be communicated to Client on his/her registered mobile no and/or Email id and once reply given to client, compliant will be closed and same be noted in the register.

Complaint to Statutory Authorities.

- ✓ NSE : <https://investorhelpline.nseindia.com/NICEPLUS/>
- ✓ BSE : <https://bsecl.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- ✓ CDSL : <https://www.cdslindia.com/Footer/grievances.aspx>,
- ✓ SEBI : <https://scores.sebi.gov.in/>